ADMINISTRATIVE ARRANGEMENT FOR THE APPLICATION OF THE AGREEMENT ON SOCIAL SECURITY BETWEEN THE GOVERNMENT OF THE REPUBLIC OF KOREA AND THE GOVERNMENT OF NEW ZEALAND

In accordance with Article 12 of the Agreement on Social Security between the Government of the Republic of Korea (hereinafter referred to as "Korea") and the Government of New Zealand (hereinafter referred to as "New Zealand"), signed at Seoul on 29 October 2019, the Competent Authorities hereby make the following Administrative Arrangement. The Administrative Arrangement is set out in Sections.

Section 1

Definitions

- 1. In applying this Administrative Arrangement:
 - (a) "Agreement" means the Agreement on Social Security between Korea and New Zealand signed on 29 October 2019.
 - (b) "Arrangement" means this Administrative Arrangement;
 - (c) "Liaison Agency" means:
 - (i) in relation to Korea, the National Pension Service,
 - (ii) in relation to New Zealand, the department of the Government of New Zealand that is responsible for the implementation of this Arrangement.
- 2. and "Liaison Agencies" has a similar plural meaning as the context indicates. Any other term defined in the Agreement, when used in this Arrangement, has the same meaning as in the Agreement.

Section 2

Forms, Documents and Procedures

- 1. The Liaison Agencies will jointly decide on forms, other documents, and procedures, including the method of transmission of information, necessary to implement the Agreement and this Arrangement.
- 2. Any subsequent changes to forms, other documents or procedures necessary to implement the Agreement and this Arrangement will be decided after consultation between the Liaison Agencies.

Section 3

Processing a Claim

- 1. Where a person applies to the Liaison Agency of one Contracting Party for a benefit provided under the legislation of the other Contracting Party, the Liaison Agency receiving the application, without delay, will:
 - (a) stamp the application form with the date of receipt;
 - (b) check the application for completeness and, if incomplete, arrange for the applicant to provide the outstanding details;
 - (c) verify the applicant's identity and validate the personal details contained in the application form on the basis of the documents supplied by the applicant, in accordance with the requirements of the respective Liaison Agencies, while the type of details to be verified will be consented to by the Liaison Agencies of the two Contracting Parties and, where required, make certified copies of original documents; and
 - (d) send the completed application form, any supporting documentation and a liaison form indicating the necessary information for a benefit including

- the periods of coverage under the legislation of Korea or periods of New Zealand working age residence.
- 2. The Liaison Agency, which makes a determination of a benefit by virtue of the Agreement, will inform the other Liaison Agency of that determination on a liaison form.

Section 4

Exchange of Information

- 1. In accordance with Article 13 of the Agreement, the Liaison Agencies of the Contracting Parties will exchange information on the mutual beneficiaries, under the respective privacy laws of both Contracting Parties.
- 2. The Liaison Agency of each Contracting Party, at the request of the Liaison Agency of the other Contracting Party, will supply to the Liaison Agency of the other Contracting Party a list of events affecting relevant beneficiaries, including the amount of benefit, death, change of address and change of marital status. The detailed procedures will be determined between the Liaison Agencies.
- 3. The competent authorities and Liaison Agencies of the Contracting Parties will, within the scope of their respective authorities communicate to each other, as soon as possible, information concerning the measures taken by them for the application of the Agreement and of any changes in their respective legislation which may affect the application of this Agreement.

Section 5

Payment of Benefits

1. Benefits will be paid directly to the entitled beneficiaries.

2. The exchange rates to be used are the exchange rates normally used by each Liaison Agency.

Section 6

Exchange of Statistics

The Liaison Agencies will exchange statistics on an annual basis regarding the payments which each has made under the Agreement; these statistics will include data on the number of beneficiaries and the total amount of benefits paid, by type of benefits. The Liaison Agencies may from time to time request further statistical information related to the operation of the Agreement. These statistics will be furnished in a form to be consented to by the Liaison Agencies.

Section 7

Mutual Assistance and Processing Standards

- 1. The Liaison Agencies will co-operate in achieving the standards set out in Section 3 of this Arrangement for the processing of applications lodged under the Agreement and in all other aspects of the operation of the Agreement.
- 2. The Liaison Agencies will implement any measures deemed necessary and appropriate to improve the operation of the Agreement.

Section 8

Resolution of Differences

Any difference regarding the interpretation or implementation of this

Arrangement will be resolved by consultation between the Competent Authorities or the Liaison Agencies.

Section 9

Review of the Arrangement

The Competent Authorities may decide, from time to time, in writing, to amend this Arrangement.

Section 10

Commencement

This Arrangement will commence on the same day the Agreement enters into force and will operate for the duration of the Agreement. This Arrangement will be carried out only within the framework of the Agreement and the respective legislation of the two countries.

SIGNED in duplicate in the Korean and English languages, both texts being equally valid.

FOR THE COMPETENT AUTHORITY	FOR THE COMPETENT AUTHORITY
OF THE REPUBLIC OF KOREA	OF NEW ZEALAND
Date:	Date :
Place:	Place: